

Refund Policy:

Unfortunately Mud Monsters Run do not offer refunds on any event, this is stated in the registration form that every runner completes during the sign up process.

1. **Event Cancellations/Event change of date:-** We may cancel or change a date of an event if circumstances beyond our control arise, such as (but not limited to) weather, force majeure, war, civil or political unrest, labour strikes, a pandemic or terrorism. In these circumstances:
 - a) Mud Monsters Run will do all we can to provide prior written notice of the cancellation. If written notice is not practicable due to the timescales involved, we will use reasonable methods of notice, such as email, text message or social media.
 - b) You will be given the option to transfer your place to another person or to transfer your ticket to a future date of the same event.
 - c) We take no responsibility for any costs incurred for travel or accommodation to attend the event.

2. **Course Changes:-**
 - a) We reserve the right to make changes or adjustments to the event that we deem necessary to operate the event. Should the course distance be reduced, or obstacles removed for reasons including, but not limited to, safety or weather, refunds will not be offered.
 - b) Mud Monsters Run is not responsible for any resulting costs incurred by ticketholders or registrants for such events, including but not limited to travel or accommodation costs.